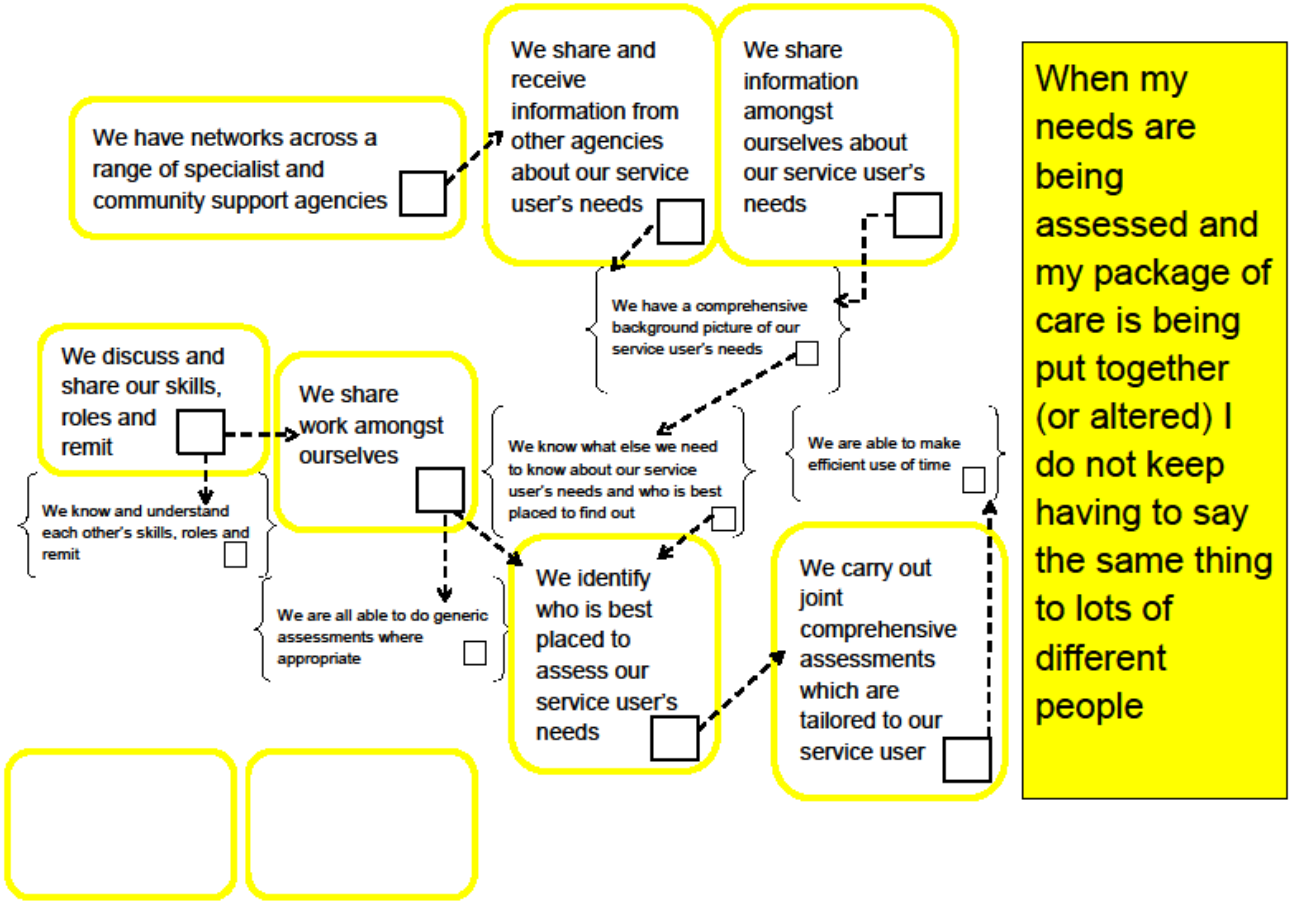
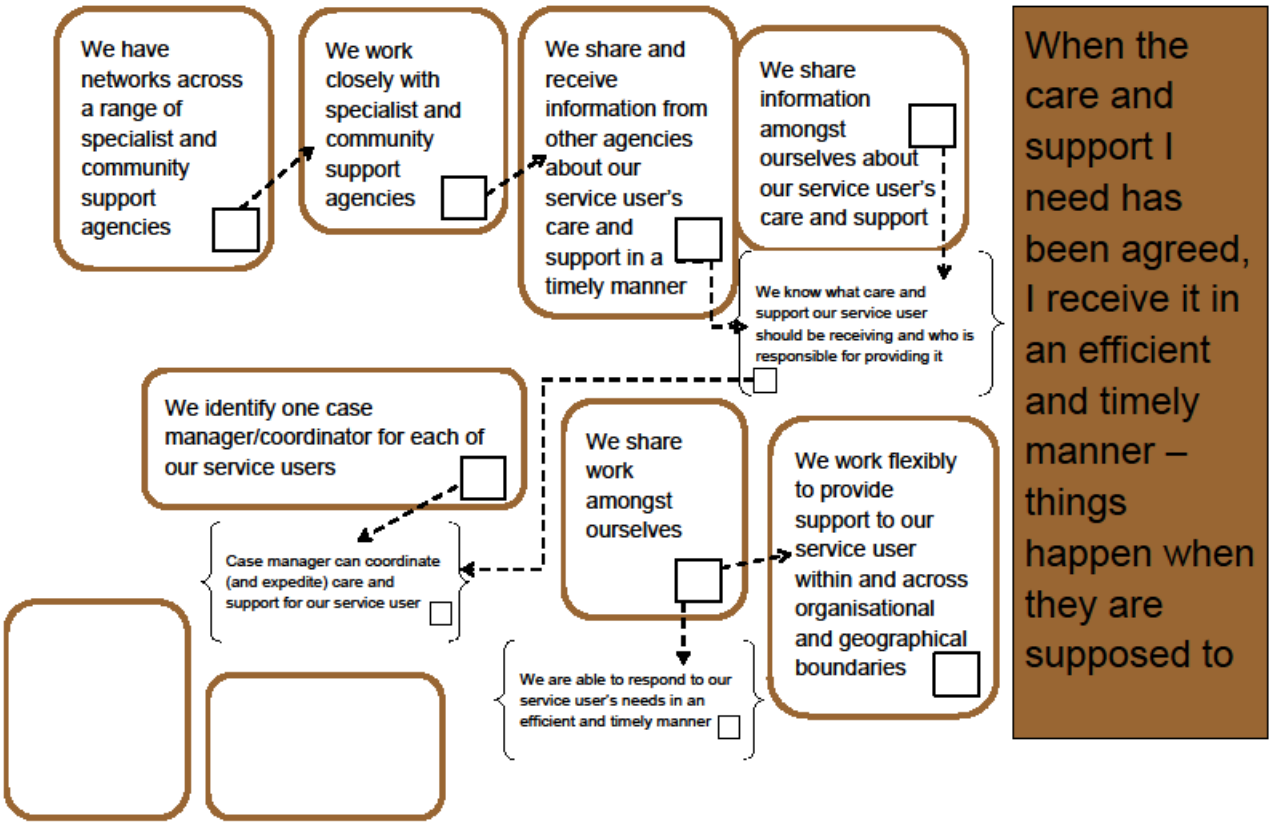
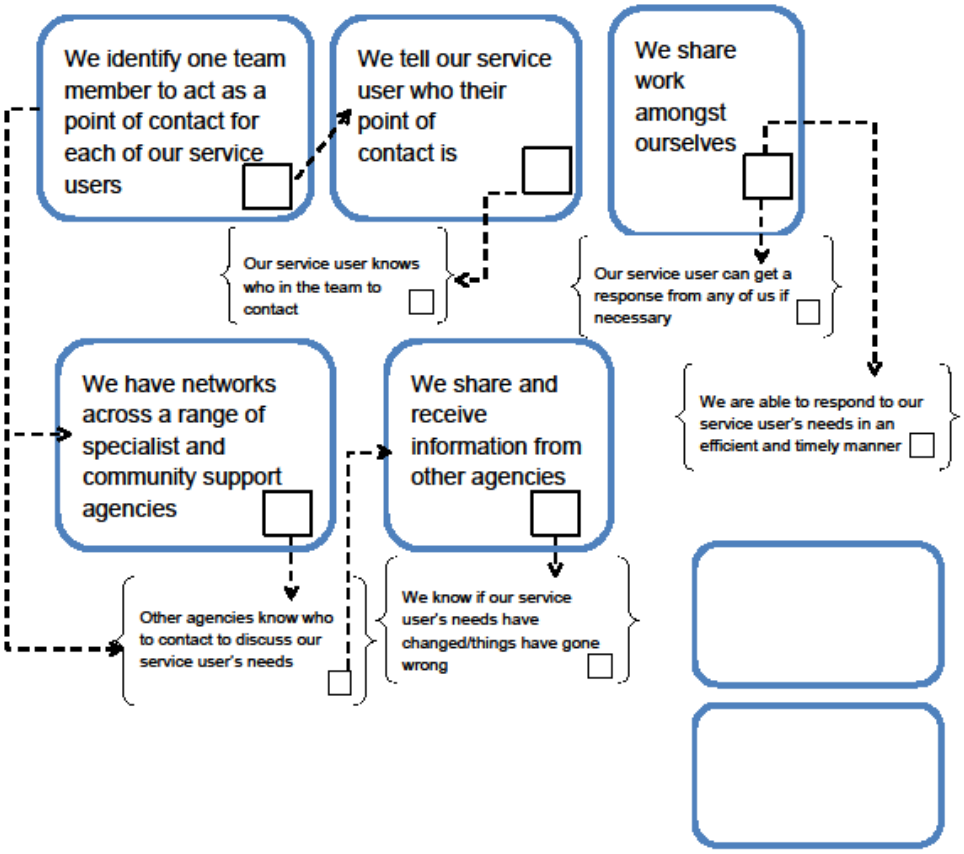
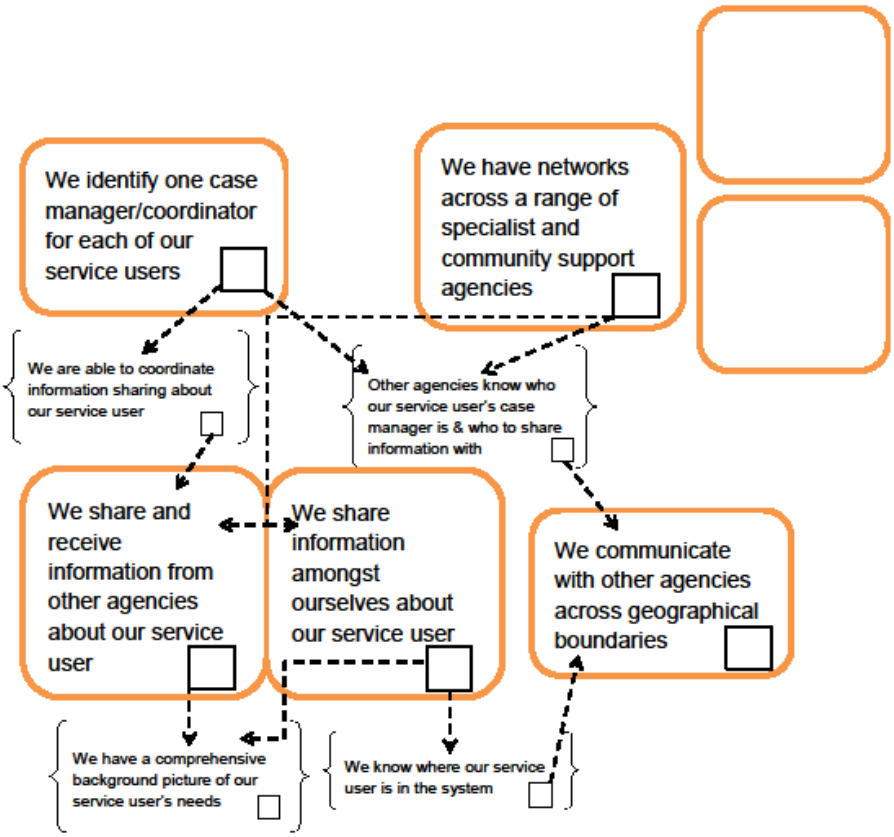
Appendix 1: SUFFICE logic models



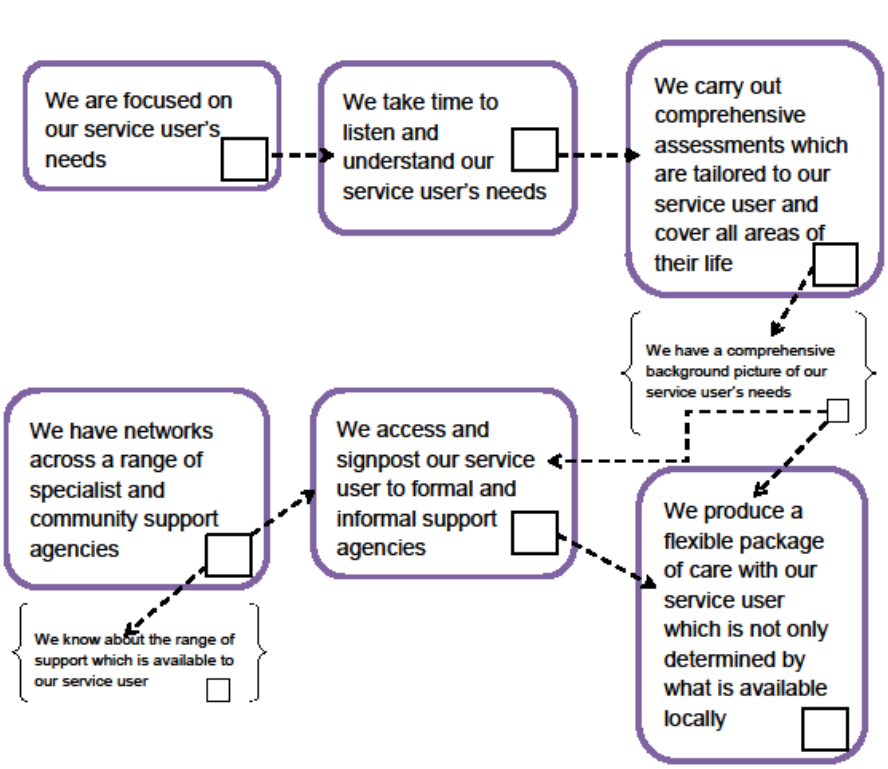

We have networks across a range of specialist and community support agencies
We work closely with specialist and community support agencies
We share and receive information from other agencies about our service user's care and support in a timely manner
We share information amongst ourselves about our service user's care and support
We know what care and support our service user should be receiving and who is responsible for providing it
We identify one case manager/coordinator for each of our service users
Case manager can coordinate (and expedite) care and support for our service user
We share work amongst ourselves
We work flexibly to provide support to our service user within and across organisational and geographical boundaries
We are able to respond to our service user's needs in an efficient and timely manner
When the care and support I need has been agreed, I receive it in an efficient and timely manner – things happen when they are supposed to



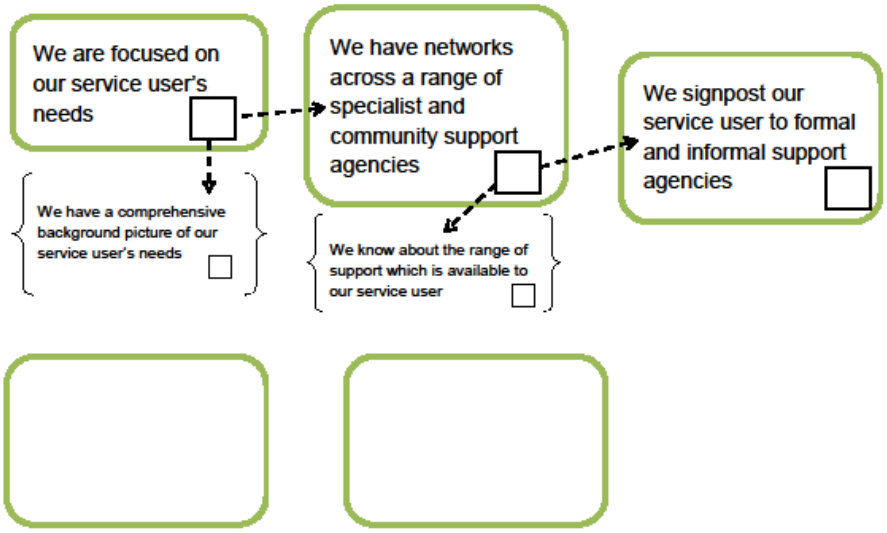
When my needs change or things go wrong I know who to contact/who to go to/what to do – I am not bounced around the system



When I need care and support from a new service they already know what my needs are and who else is involved in providing me with care and support



My package of care and support is focused on me and my needs – my opinion is listened to and respected



I know about the range of formal and informal support that is available to me